



Creating transparency for you

Th. Funk & Sohn GmbH

Th. Funk & Sohn GmbH is a multipurpose agent. In addition to the brokerage, documentation and debt collection of insurance contracts for selected insurers, it also carries out claims adjustment. The provision and organisation of underwriting capacities are also part of its core activities. It is a subsidiary of Funk Gruppe GmbH. Founded in Berlin in 1879, Funk today has around 1,560 employees at 36 offices and enjoys a global presence through its own international network, the Funk Alliance.

This information has been provided in line with Section 15 of the German Insurance Brokerage Ordinance (VersVermV) and Section 5 of the German Telemedia Act (TMG).

Managing Director(s)	Christoph Bülk Nicolai Kurth Wolfram Nieradzik Michael Pfeifer
Headquarters/ registered address	Berlin/Budapester Straße 31 10787 Berlin — Hamburg/Valentinskamp 20 20354 Hamburg
Contact information	Hamburg: fon +49 (0)40 35914-0 fax +49 (0)40 35914-407 Email: welcome@funk-gruppe.de Berlin: fon +49 (0)30 250092-0 fax +49 (0)30 250092-755 Email: welcome@funk-gruppe.de
Commercial register	Berlin-Charlottenburg District Court, register no. HRB 11982, Hamburg District Court, register no. HRB 21007
VAT no.	DE183895484



Broker status

Th. Funk & Sohn GmbH is registered as an insurance representative (Federal Republic of Germany), holding the status of a multipurpose agent, with the competent (supervisory) authority – Hamburg Chamber of Commerce, Adolphsplatz 1, 20457 Hamburg, Germany – and holds a licence pursuant to Section 34 (d) Paragraph 1 of the German Trade, Commerce and Industry Regulation Act (Gewerbeordnung).

Th. Funk & Sohn GmbH is registered in the Insurance Brokers' Register (www.vermittlerregister.info) under number D-W9X9-XLCSM-94. This information can be verified with:

DIHK | Association of German Chambers of Commerce and Industry
Breite Strasse 29
10178 Berlin, Germany
Tel. +49 (0)180 600 5850*

* 20 cents / minute from the German mobile and fixed network

Professional law

Section 34d of the Trade, Commerce and Industry Regulation Act (GewO)
Sections 59–68 of the Insurance Contract Act (VVG)
Insurance Brokerage Ordinance (VersVermV)

The professional regulations can be viewed and accessed via the website operated by the German Federal Ministry of Justice and juris GmbH: www.gesetze-im-internet.de.

Consultancy and fees

Th. Funk & Sohn GmbH offers consultancy services in accordance with legal requirements in relation to the brokerage of insurance products and receives payment in the form of commission from the insurance company in the event of an insurance contract being brokered successfully. This commission is therefore not paid separately by the customer to Th. Funk & Sohn GmbH, but is already included in the insurance premium.

Independence

Our company does not hold any direct or indirect stakes of more than 10% of the voting rights or capital of an insurance company.

No insurance company or parent company of an insurance company holds any direct or indirect stakes of more than 10% of the voting rights or capital of our company.

Ombudsman

In the event of disputes between insurance brokers and policyholders, the following ombudsman may be contacted:

Versicherungsbund e. V., Postfach 08 06 32, 10006 Berlin, Germany,
www.versicherungsbund.de

Ombudsman Private Kranken- und Pflegeversicherung, Postfach 06 02 22, 10052 Berlin, Germany
www.pkv-ombudsman.de



Information on dispute resolution pursuant to the German Act on Alternative Dispute Resolution in Consumer Matters (VSBG)

Th. Funk & Sohn GmbH is willing to take part in dispute resolution proceedings before the following dispute resolution bodies:

Versicherungsombudsmann e. V., Postfach 08 06 32, 10006 Berlin, Germany,
www.versicherungsombudsmann.de

Ombudsmann Private Kranken- und Pflegeversicherung, Postfach 06 02 22, 10052 Berlin, Germany
www.pkv-ombudsmann.de

Complaints management

If you have any complaints about our activities, please contact our complaints management team:
Email: beschwerde@funk-gruppe.de
Tel. +49 (0)40 3591 4200

Online dispute resolution pursuant to Article 14 (1) of the Regulation on online dispute resolution for consumer disputes (Regulation on consumer ODR)

The European Commission provides a platform for online dispute resolution (odr platform) at <https://webgate.ec.europa.eu/odr/main/> Consumers can use this platform to settle disputes about contractual obligations out of court.

The email address of Th. Funk & Sohn GmbH is welcome@funk-gruppe.de

Supervisory body

Th. Funk & Sohn GmbH is a member of the Hamburg Chamber of Commerce, Adolphsplatz 1, 20457 Hamburg, Germany, tel. +49 (0)40 3613 8138, fax +49 (0)40 3613 8401, website: www.hk24.de, which is also the competent supervisory body.

Addresses

The addresses for our offices can be found on our website at www.funk-gruppe.com.

Global network

Additional Funk offices are located in China, Italy, Liechtenstein, Austria, Poland, Romania, Switzerland and Hungary as well as in over 100 countries through our broker network, the Funk Alliance.